



University of Arkansas at Fort Smith

5210 Grand Avenue

Fort Smith, AR 72904

ADDENDUM NO. 1 - VENDOR QUESTIONS RECEIVED IN RESPONSE TO RFP# AX-22-005 CLOUD-BASED SURVEILLANCE CAMERA SYSTEM POSTED 4-22-22

NOTE: Respondents must acknowledge receipt of all addendum as part of their proposal response package -- see page 15 of Request for Proposal.

Q1: Do you need indefinite retention on manually archived video? 365 days or 30 days for historical video?

A1: Per the RFP the camera capacity is up to 365 on camera itself with indefinite retention on manually archived videos.

Q2: What cameras need audio??

A2: Per the RFP, all cameras should have the capability to record audio and indefinite retention on manually archived videos.

Q3: What cameras need facial recognition?

A3: All cameras need facial recognition.

Q4: What is your current access control system?

A4: Our current access control system is multifaceted with keys and Transact Campus.

Q5: Can you please clarify the following from the RFP:

Q5a: Please provide a technical roadmap for the proposed solutions.

A5a: The Vendor should explain how their proposed solution would be integrated on our campus and what technical infrastructure is required for their solution. The roadmap should also include any new innovations the Vendor has coming up in the near future.

Q5b: Explain how the proposed solution fits into the Vendor's current product lifecycle?

A5b: The Vendor should provide how their solution (with Vendor's current product) fits into the 10-year warranty, 10-year licensing preferred in the RFP. Vendor should explain if proposed equipment reaches end of product lifecycle during the warranty period, whether equipment is replaced with newer model, and if so, explain that cost, if any.