

**University of Arkansas - Fort Smith**  
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## **General Syllabus**

### **ISL 4423 Risk Management**

Credit Hours: 3                      Lecture Hours: 3              Laboratory Hours: 0

Prerequisite: IS 3103 Legal and Ethical Considerations in Healthcare

Effective Catalog: 2018-2019

#### **I. Course Information**

##### **A. Catalog Description**

An introduction into the sources of risk, target populations, and documentation and reporting of incidents. Strategies to reduce or minimize possible risk by using systematic collection and utilization of data will be included as well as the formulation of a risk-management action plan.

##### **B. Additional Information - None**

#### **II. Student Learning Outcomes**

##### **A. Subject Matter**

Upon successful completion of this course, the student will be able to:

1. List and explain the progressive steps in the risk management process.
2. Identify the specific risk management functions in a healthcare facility.
3. Describe how promulgation and implementation of standards relate to risk management.
4. Specify state mandated risk management legislation.
5. Identify employer activities open to litigation and methods to control it.
6. Discuss reason why patients sue health care institutions.
7. Offer suggestions for improved communications to reduce risk of law suits.
8. Compare/contrast different types of liability insurance and options
9. Explain the concept of Total Quality Management.
10. Describe the statistical predictive models for potential risk.
11. Evaluate different methods and evaluation guidelines for risk reduction.
12. Apply ethical standards, code of ethics, and ethical guidelines as they pertain to clinical practice.

13. Discuss the moral and ethical implications of research on human subjects.
14. Describe safety and security standards in the healthcare institution.
15. Define and give examples of medical malpractice.
16. Explain hospital liability, liability theories, and types of damage.
17. List the risk management issues in professional liability litigation.
18. Compare/contrast strategies to reduce liability
19. Explain the types of risk to be found in a managed care organization.
20. Describe the risk management issues, challenges, and solutions found in integrated health care delivery systems.

## **B. University Learning Outcomes**

This course enhances student abilities in the following areas:

### **Analytical Skills**

**Critical Thinking Skills:** Students will identify problems in risk management and analyze solutions and/or problems.

### **Communication Skills (written and oral)**

Students will communicate effectively with a variety of audiences in any setting. Students will compose coherent documents appropriate to the intended audience.

### **Ethical Decision Making**

Students will apply ethical frameworks to resolve a variety of ethical dilemmas.

## **III. Major Course Topics**

- A. Risk Management Basics
- B. Ethical Issues for Risk Managers
- C. Regulatory Environment: Standards and Risk Management
- D. Medical Malpractice
- E. Identifying and Controlling Risks as an Employer
- F. Patient/Consumer Communications to Reduce Risk
- G. Safety and Security in Health Care Facilities
- H. Total Quality Management
- I. Insurance-Financing Risk
- J. Strategies to Reduce Liability
- K. Risk Management in Managed Care
- L. Integrated Health Care Delivery Systems