University of Arkansas - Fort Smith 5210 Grand Avenue P. O. Box 3649 Fort Smith, AR 72913-3649 479-788-7000

General Syllabus

MHCA 5003 Healthcare Systems

Credit Hours: 3 Lecture Hours: 3 Laboratory Hours: 0

Prerequisite: Admission into MHCA program

Effective Catalog: 2017-2018

I. Course Information

A. Catalog Description

In-depth analysis of history, organization, and effectiveness of the United States healthcare delivery system, determinants of health, need, and utilization, profit and nonprofit funding and regulatory structures, government and private sector roles.

B. Additional Information

Serves as a foundation course for students.

II. Student Learning Outcomes

A. Subject Matter

Upon successful completion of this course, the student will be able to:

- 1. Evaluate the historical components that have shaped the current healthcare delivery system and various settings to populations served.
- 2. Examine healthcare policy and regulations that support healthcare compliance and quality of care.
- 3. Explore the government's role in healthcare delivery, finance, integration, and regulation.
- 4. Evaluate the role of health information technology in today's healthcare delivery system.
- 5. Assess healthcare financing methodologies as well as the association to healthcare reform.
- 6. Discuss the relevance of health disparities in vulnerable populations in the United States.
- 7. Examine the role of healthcare reform in the United States and its impact on all stakeholders.

8. Apply critical thinking to analyze the problems and challenges facing healthcare administrators.

B. Program Learning Outcomes

This graduate course enhances student abilities in the following areas:

- 1. Goal: Healthcare Systems and Environment Demonstrate an in-depth understanding of healthcare systems and the environment in which healthcare managers and providers operate.
 - a. Objective: Demonstrate knowledge of healthcare systems, service delivery, and operational environments including interdisciplinary approaches.
 - b. Objective: Demonstrate understanding of healthcare personnel and organizational structure in terms of support services, personnel roles, and workforce issues.
 - c. Objective: Demonstrate understanding of population health and community health needs in terms of healthcare trends, societal wellness and disease, and healthcare delivery.
 - d. Objective: Demonstrate knowledge of the broad healthcare environment, including the role of healthcare policy, law, regulation, and ethics.
- 2. Goal: Communication and Relationships Demonstrate clear and concise communicate skills, establish and maintain relationships, and facilitate constructive interactions with individuals and groups.

 Objective: Demonstrate effective written, oral, and presentation skills.

III. Major Course Topics

- A. Healthcare system foundation
- B. Health services settings and integration
- C. Health services personnel and leadership
- D. Health services financing and quality
- E. Health information technology
- F. Health disparities and vulnerable populations
- G. Healthcare ethics, compliance and policy
- H. Value of healthcare delivery and reform