

**University of Arkansas - Fort Smith**  
**5210 Grand Avenue**  
**P. O. Box 3649**  
**Fort Smith, AR 72913-3649**  
**479-788-7000**

## **General Syllabus**

### **MHCA 6023 Managed Care and Reimbursement Systems**

Credit Hours: 3

Lecture Hours: 3

Laboratory Hours: 0

Prerequisites: MHCA 5603 Population Health, MHCA 5613 Leadership and Managing Healthcare Organizations, MHCA 5623 Strategic Planning in Healthcare

Effective Catalog: 2017-2018

#### **I. Course Information**

##### **A. Catalog Description**

Provides a comprehensive overview of the strategic and operational aspects of managed health care and health insurance. Examines the historical roots of health insurance and managed care, how payer networks are structured, provider payment methodologies, utilization and quality management, fraud and abuse, special markets for payers, and reviews the state and federal regulatory and legal underpinnings.

##### **B. Additional Information**

Serves as an advanced core course for students.

#### **II. Student Learning Outcomes**

##### **A. Subject Matter**

Upon successful completion of this course, the student will be able to:

1. Evaluate current trends in managed health care, including how market dynamics continue to change.
2. Differentiate the types of health insurers and managed care organizations.
3. Appraise integrated delivery systems, including strengths, weaknesses, and future trends.
4. Evaluate the various methods of payment for physicians, hospitals, and the challenges in administering such programs.
5. Examine the role of the state and the federal government in regulating managed health care and health insurance.

## **B. Program Learning Outcomes**

This graduate course enhances student abilities in the following areas:

1. Goal: Healthcare Systems and Environment - Demonstrate an in-depth understanding of healthcare systems and the environment in which healthcare managers and providers operate.
  - a. Objective: Demonstrate knowledge of healthcare systems, service delivery, and operational environments including interdisciplinary approaches.
  - b. Objective: Demonstrate understanding of healthcare personnel and organizational structure in terms of support services, personnel roles, and workforce issues.
  - c. Objective: Demonstrate knowledge of the broad healthcare environment, including the role of healthcare policy, law, regulation, and ethics.
2. Goal: Healthcare Management and Business - Utilize business principles, including systems thinking, to the healthcare environment.  
Objective: Demonstrate understanding and the application of theories tools in the area of financial management.
3. Goal: Leadership - Demonstrate transformational leadership that inspires individual, team, and organizational excellence.  
Objective: Interpret the authorizing environment and operate within organizational structures, functions, process, and traditions.

## **III. Major Course Topics**

- A. Managed care organizations and models
- B. Network contracting and provider payment
- C. Management of utilization and quality
- D. Sales, finance, and administration
- E. Health plans, military medical care, Medicare, and Medicaid as special markets
- F. Laws and regulations affecting health insurance and managed health care