

University of Arkansas - Fort Smith  
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### General Syllabus

#### **PRFS 4633 Supervising Business Operations**

Credit Hours: 3

Lecture Hours: 3

Laboratory Hours: 0

Prerequisite: Consent of department head

Effective: 2021-2022

#### **I. Course Information**

##### **A. Catalog Description**

Interdisciplinary study of organizational theory and human behavior within a business with special attention on management leadership responsibilities.

#### **II. Student Learning Outcomes**

##### **A. Subject Matter**

Upon successful completion of this course, the student will be able to:

1. Create effective written communications to bring about positive change in the workplace.
2. Evaluate rules, regulations, and decisions that will improve relations among employees and improve productivity.
3. Defend and support the need to make decisions, establish non-confrontational methods to make decisions and create guidelines, rules and mandates that make the work environment more positive to conduct business without bias or handicapping of people or process.
4. Evaluate literature using critical viewpoints.

##### **B. University Learning Outcomes**

This course enhances student abilities in the following areas:

##### **Communication Skills (written and oral)**

The student will express ideas and concepts through descriptive writing assignments.

**Ethical Decision Making**

The student will evaluate competing needs of the organization and the consumer to identify and solve ethical dilemmas.

**Global & Cultural Perspectives**

Through group projects, the student will reflect upon cultural differences and their implications on work to be completed with other students from diverse backgrounds.

**III. Major Course Topics**

- A. Introduction: The Varieties of Rules, Constitutive and Regulative, Problems in Terminology and Limits of Ordinary Language
- B. Rules as Entrenched Generalizations
- C. Decision-making by Entrenched Generalizations
- D. The Roots of Normative Force and the Force of Rules
- E. The Asymmetry of Authority
- F. Rules and the Allocation of Power
- G. Rules Community and the Co-ordination of Rules in the Workplace
- H. Purpose and Intentions in Interpretation